



CITY OF OAKLAND

Mayor's Commission on Persons with Disabilities (MCPD)

September 19, 2016

Draft Minutes

- I. Called to order at 4:38 p.m.
- II. Roll Call:
 - Quorum: Yes
 - See **Exhibit A.1**
- III. Public Comments
 - None
- IV. Commissioner Announcements
 - Co-Vice Chair Aaron Zisser: Policing ad hoc subcommittee will be presenting action item for discussion at next full Commission meeting. Met with Officer Doria Neff to discuss police encounters with persons with mental health issues. Suggested representation of the Commission at one of the upcoming community forums scheduled for the selection of the new OPD chief. Also looking forward to opportunity to weigh in on proposed civilian police oversight commission. Chair Gregory moved to approve Commissioner Zisser or his subcommittee designee representing MCPD at the police chief forums. Motion passed with no objection.

- Commissioner Brian Harrington: Infrastructure ad hoc subcommittee provided comments on final language for infrastructure bond measure; recommends MCPD involvement in assisting with project prioritization should it pass. Also suggests MCPD take a role in supporting passage of the measure. To be discussed at next meeting.
- V. Approval of Minutes: Chair Thomas Gregory moved to approve; Co-Vice Chair Elise Bernstein seconded; minutes approved without objection. Agenda Modification and Approval: Chair Gregory moved to approve agenda as written; Co-Vice Chair Bernstein seconded; agenda approved without modifications or objection.
- VI. Chair Report: Thomas Gregory welcomed new commissioners Preet Anand, Reverend Sarah Garner, Brandon Young, and Frank Sperling, and the reappointment of Jian Hong.
- Read the Mayor's Office letter in support of the Convention on the Rights of Persons with Disabilities to the Senate Foreign Relations Committee into the record. See **Exhibit A.3**. Explained that this letter was prepared at the request of the MCPD.
- VII. Staff Reports
- A. ADA Self Evaluation and Transition Plan Update Status: Christine Calabrese provided historical and legal background on this project authorized by Council in the FY 2015-17 budget.
- Described the requirement that cities conduct a self-evaluation of its programs to identify barriers to access by persons with disabilities, and the creation of a written Transition Plan listing physical barriers that cannot be mitigated through programmatic modifications and the methods and timing for their removal.

- Explained that City's original ADA Transition Plan was adopted in 1996 and was supplemented by a separate 2009 Curb Ramp Transition Plan
- Explained the need for updated data and improved consolidation, coordination, and planning among the various programs that work to implement the ADA in the built environment.
- Provided overview of Self-Evaluation Update findings derived from the departmental and public surveys, to ascertain compliance with the various ADA Title II regulatory requirements, and the public's experiences accessing City programs, activities, and services, respectively.
- Described the revitalization of the Departmental Access Coordinator Network, a group of designated staff with specific program expertise and knowledge regarding the ADA's requirements who coordinate ADA compliance at the department level, and who are now being provided training and other capacity-building supports from the ADA Programs Division.
- Explained policy update component of the project which will produce an updated digital access policy with more stringent standards for website access, an updated citywide access policy, and development of additional subsidiary policies as recommended by the recently completed Self-Evaluation.
- The re-establishment of the Departmental Access Coordinator Network, additional and ongoing training, and updated/new policies will largely address the areas for improvement identified in the Self-Evaluation Update Report.
- Described the engagement of Center for Accessible Technology to assist specifically with web access assessment and policy/procedure review.

- Described Transition Plan Transportation gap analysis, conducted to ascertain how to improve upon existing transportation-related Transition Plan implementation activities, workflows, and data resources.
- Stated that transportation-related ADA Transition Plan gap analysis was prioritized given the opportunities presented by the establishment of the new Department of Transportation and focus on new transportation initiatives, including Measure KK.
- Explained that a similar update of data and capital improvement programming needs for City buildings and facilities will be the focus of the next phase of the ADA Transition Plan update project.
- Final transportation gap analysis report offers recommendations for improved workflows, data maintenance, and program management structure for improved ADA Transition Plan implementation in the right of way.
- Analysis also included options and associated costs of conducting an update of current right of way datasets reflecting current conditions.
- Described proposed LiDAR data collection effort and how right of way data can be extracted and used for ADA compliance activities.
- Explained plans for the recruitment of a physical access specialist in the ADA Programs Division to provide dedicated physical access oversight and coordination, as recommended by the transportation gap analysis.
- Also stated that the ADA Programs Division successfully created a Program Analyst I position in lieu of the recently transferred Administrative Analyst II position, which creates the opportunity to bring

additional subject matter expertise into the Division. Recruitment for this position is pending final approvals.

- Commissioners asked clarifying questions but did not take any specific action in response to Ms. Calabrese's report.

B. FY 2016-17 Tot Lot Capital Improvement Project Lot Prioritization and Astro Tot Lot Project Update. Denise Louie, CIP Coordinator, accompanied by Lily Soo Hoo, Supervisor, Project Delivery Division, Bureau of Engineering and Construction, summarized the status of the Astro Tot Lot project, which staff determined would receive \$60,000 in funding from the previously MCPD-approved FY 2016-2017 ADA Tot Lot Capital Improvement Project (CIP) administered by the ADA Programs Division.

- Co-Vice Chair Zisser expressed concern about the lack of analysis and MCPD involvement in the staff decision apply \$60,000 in ADA CIP funds to Astro Tot Lot. Ms. Calabrese explained that while the Astro Tot Lot was not included in the original tot lot prioritization, its attributes should have placed it at the top of the prioritization due to its heavy use by children with disabilities and lack of ADA compliant features at the time.
- Commissioner Harrington and Chair Gregory stated that there was an understanding from the last meeting of the MCPD that the MCPD would participate in the establishment of criteria for the new prioritization, and that one potential criterion could be to take advantage of a time-sensitive opportunity, which in this case, was presented by the Kaboom grant. In the meantime, in order to allow the City to take advantage of the grantor's timeline, the MCPD had placed the decision whether to fund the Astro Tot Lot improvements as part of the FY 2016-17 project on staff based on previous ADA tot lot

improvement prioritization criteria.

- Ms. Calabrese and Ms. Soo Hoo added that available funds for the entire FY 2016-2017 ADA Tot Lot CIP totaled \$252,000, which automatically limits the range of possible project locations, and that the larger park prioritization project that Ms. Soo Hoo is coordinating presents an even greater opportunity for the MCPD and the community to inform the equitable allocation of CIP funds for ADA improvements.
- Co-Commissioner Zisser acknowledged that given the limited funding available for the FY 2016-17 Tot Lot ADA Improvement Project, he was concerned about Astro Tot Lot being provided such a significant allocation, but he also acknowledged the opportunity to participate in the larger park prioritization effort.
- Ms. Soo Hoo to return to MCPD in November with the proposed ADA Tot Lot Improvement prioritization criteria and relative weighting recommendations.

C. Dimond Park Pathways Accessibility Evaluation: Ms. Calabrese described effort to evaluate Dimond Park from both an ADA and neighborhood accessibility perspective, which involved assessing the paths of travel to and within the park. Explained park has four neighborhood access points that were included in the evaluation. Report contains recommended improvements.

- MCPD had no questions and took no action at this time.

D. Human Services Department Overview, Fiscal Year 2015-16 Highlights, and Look Ahead. Scott Means, Human Services Department (HSD), Manager, Aging and Adult Services, presented a PowerPoint describing major HSD programs:

- Oakland Fund for Children and Youth (OFCY), a \$14.6 million dollar voter initiative that funds various community-based organizations. Mr. Means suggested

that the reporting on number of children and youth with disabilities that are served could be stronger and sought suggestions regarding how to improve tracking.

- Head Start/Early Head Start, which serves approximately 1600 children in 22 centers, with approximately 100 children in special education programs. Suggests improvement in making centers more welcoming of families of children with disabilities, to alleviate families' reluctance to disclose disability status.
- Multipurpose Senior Services Program (MSSP) serves as an alternative to institutional care. Oakland was the first site in California to offer these services funded by the California Department of Aging. The program currently serves 350 individuals.
- Oakland Paratransit for the Elderly and Disabled (OPED) is a supplemental program that provides access to a taxi scrip program for persons who are eligible for East Bay Paratransit services or individuals aged 70 and above. These "quality of life" transportation services tend to have improved pick-up/drop-off times and response, and place choice of provider in the hands of the users. The program is exploring how to increase level of services based on increase in Measure BB funding.
- Senior Companion/Foster Grandparent Program brings together seniors and school aged children and youth under this federal grant.
- ASSETS is a federally-funded program that provides employment opportunities to seniors without affecting their federal benefits; approximately one in five participants has a disability.
- The City runs four senior centers, and provides funding to community-based organizations that run

centers designed to welcome specific populations (Spanish, Chinese, and Vietnamese speakers).

- Targeted Case Management is a new program that will support medically fragile individuals and individuals at risk of institutional placement or other negative health or psycho-social outcomes. All Medi-Cal beneficiaries regardless of age are eligible.
- SOS Meals on Wheels has received \$176,000 from the City and is being supported by a City-sponsored awareness campaign, including a KTOP-produced video (“More than a Meal”), as part of a larger HSD initiative to address senior nutrition needs.
- Commissioner Harrington asked how HSD obtains feedback on the quality of taxi services under OPED. Mr. Means explained this was done primarily through customer surveys. Customers may choose not to patronize certain vendors, and vendors are only be reimbursed based on the rides they are providing. Information to date indicates there is sufficient availability of vendors to choose from.
- Commissioner van Docto asked if there is information regarding the participation of youth with disabilities in the youth leadership programs funded by OFCY. Mr. Means stated he would obtain this information and share with the MCPD any stats, if available.
- MCPD took no further action on this report.

E. Integration of Persons with Disabilities in Parks and Recreation Programs, FY 2015-16 Highlights and Look Ahead. Erin Burton, Inclusive Recreation Manager, Oakland Parks and Recreation Department (OPR), provided highlights of OPRs programs and successes serving individuals with disabilities and shared the following not contained in her written report:

- There is discussion regarding post-school programming for young adults with disabilities aging

out of school programming and that recreation center directors are interested in hosting such programming.

- Also described new program partnership between Children's Fairyland and Mosswood Recreation Center for skill building and conflict management among first graders.
- Chair Gregory confirmed that there is high demand for recreational programs for young adults with disabilities.
- Commissioner Harrington asked if OPR could provide data on number of persons with disabilities served by OPR programs, by location, to assist with capital improvement project prioritization should the infrastructure bond measure (Measure KK) pass. Ms. Burton stated that she could provide this information.
- No further action was taken on this report at this time.

F. Library Services and Patrons with Disabilities, FY 2015-16 Highlights, and Look Ahead. Jamie Turbak, Associate Director of Library Services, Oakland Public Library (OPL), in addition to providing an overview of programs for providing access to and enhancing the experiences of patrons with disabilities, reported that the greatest demand from patrons with disabilities is for electronic access to library services.

- Commissioner Harrington inquired whether OPL considered alternatives to Overdrive, a new application being offered by OPL that allows for online check-out of digital content. Ms. Turbak explained that while it was not designed with libraries in mind, to date it is the only known option that offers its specific features.
- No further action was taken on this report at this time.

G. Workforce Development Board and Workers with Disabilities, Fiscal Year 2015-16 Highlights and Look Ahead. Lazandra Dial, Economic and Workforce Development Department,

Workforce Development Board (WDB) reported on the WDB structure and the federal legislation it implements.

- Explained that the City does not provide direct services but monitors its service providers for compliance with the Workforce Investment Opportunity Act, which includes compliance with civil rights laws.
- Employment Development Department conducts biennial review of providers for ADA compliance.
- In addition to this oversight, the WDB seeks opportunities to enhance service delivery to persons with disabilities and continuous quality improvement.
- WDB applied for and was declined funding from the Department of Labor (DOL) for the California Disability Employment Initiative. However, DOL has indicated the possibility of funding to provide technical assistance so that WDB may submit a more successful application next opportunity.
- WDB is creating a five-year plan which provides an opportunity for participation/input from the MCPD and the disability community.
- Commissioner van Docto asked how youth aged 14-15 are served. Ms. Dial explained that youth employment development activities focus on out of school youth, which is generally youth over the age of 16, but that the Career Pathway Trust provides services to youth in school.
- Commissioner van Docto asked that the MCPD receive an additional presentation from WDB's work-based learning analyst.
- Commissioner Harrington stated that MCPD should be consulted for technical assistance and support for any WDB grant applications to improve services for persons with disabilities.

- Ms. Dial agreed to facilitate the additional presentation on work-based learning programs and to work with MCPD in developing proposals for improving WDB services for persons with disabilities.
- No further action was taken on this report at this time.

H. Curb Ramp and Sidewalk Repair Programs, Fiscal Year 2015-16 Highlights and Look Ahead. This report has been deferred to November 21, 2016.

I. Emergency Preparedness and Integration of Persons with Disabilities and Other Access and Functional Needs in Planning and Response Overview, Fiscal Year 2015-16 and Look Ahead. Genevieve Pastor-Cohen did not attend but provided her written report of activities of the Emergency Management Services Division of the Oakland Fire Department. See **Exhibit A4**.

XII. Adjourned at 7:30 p.m.

NOTE: THE COMMISSION MAY TAKE ACTION ON ANY ITEM ON THE AGENDA.

Public Comments: To offer public comments at the MCPD meeting, please register with Sherri Rita, ADA Programmatic Access Coordinator, before the start of the meeting. Please note that the MCPD will not provide a detailed response to your comments but may schedule your issue for a future MCPD or committee meeting. The Public Comment period is limited to 10 minutes and each individual speaker is limited to 5 minutes. If more than 2 public speakers register, however, then each speaker will be limited accordingly. Exceptions to these rules may be granted at the discretion of the Chairperson.



This meeting is wheelchair accessible. To request materials in alternative formats, an ASL interpreter, captioning or assistive listening device, or any other disability related

accommodation, please call Sherri Rita 238-6919 (V) or 711 (California Relay Service) at least three (3) business days before the meeting. Please refrain from wearing scented products to this meeting so persons who may experience chemical sensitivities can attend. Thank you.