

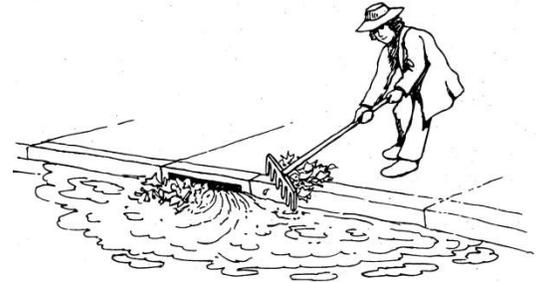


Resources for Adopt A Drain Volunteers

By helping to keep storm drains clear, you decrease flooding from storms, protect water quality and keep trash from storm drains and connected creeks and water bodies.

Tips for Cleaning Drains

- Clear the top of the storm drain inlet of trash and debris and clean 10 feet on either side of the inlet.
- Do not attempt to lift or remove the grate or cover; it is unsafe and may result in injury.



Safety Guidelines

- Work from the sidewalk and stay out of the street when possible.
- Wear a bright reflective work vest or bright-colored clothing.
- Wear gloves and use tools to reach for objects, not your hands.
- Always sweep, rake or shovel glass. Never pick up sharp objects with your hands.
- Never touch medical or hazardous waste (including hypodermic needles, automotive fluids, unknown fluids/materials). See Service Request info below for how to report these items for pickup.

Additional [volunteer guidelines](#) are posted at www.oaklandadoptaspot.org.

Supplies for Adopt a Drain volunteers

- The City can provide debris bags, rakes, pickup sticks, safety vests and gloves for storm drain maintenance. Please contact (510)238-7630 or adoptaspot@oaklandnet.com if you would like any of these supplies to maintain your drain(s).

Service Requests

For any of the following requests, please contact the [Public Works Call Center](#):

- A storm drain grate that has been moved and needs to be repositioned
- Obstruction beneath the grate
- Debris that exceeds your regular garbage and greenwaste pickup service capacity
- Reporting hypodermic needles in the public right of way
- Any other public asset maintenance needs (e.g. pothole, broken street light, etc.)

For hazardous waste in the public right of way please call the [Oakland Fire Department](#) at 510-444-3322.

[Oakland Public Works Call Center](#) can be reached at (510) 615-5566 (8am-4:30pm Monday-Friday) or via www.oaklandpw.com.

- You may also report maintenance needs by smart phone mobile app [See Click Fix](#), or online at www.seeclickfix.com/oakland.
- When contacting the Call Center, please state you are a volunteer and the reason you are calling. If requesting a debris bag pick up, specify the exact address or intersection and quantity of bags that need to be picked up.

The City of Oakland appreciates your assistance with maintaining the City's storm drain infrastructure and for taking an important step to reduce pollution in the Bay. Thank you.