



Recommended Responses To *Frequently Asked Questions* In Community Member Email Messages

STOLEN VEHICLE

I tried contacting someone at the police department regarding my stolen vehicle but am unable to get a hold of anyone. Whom should I contact?

Please contact the General Crimes Unit at 510-238-3728 to check on this matter.

UPDATE ON ROBBERY REPORT

How do I get an update on the robbery report you took from me last night?

Please contact the Robbery Unit at 510-238-3326 to check on this matter.

HOMELESS SQUATTERS

There are several homeless people squatting in an abandoned house on my street and needles left on the sidewalk, who should I contact?

Every police beat has a Community Resource Officer (CRO) assigned to address such issues. To determine who your CRO is, please follow this link:

<http://oakgis.maps.arcgis.com/apps/OnePane/basicviewer/index.html?appid=69801e23ca8e456fbe6af18d2e88c614>

Once you have determined what Oakland Police Area and beat you live in, please contact the CRO supervisor for your Police Area by using the OPD Telephone Directory:

<http://www2.oaklandnet.com/oakca1/groups/police/documents/webcontent/oak067708.pdf>

AVOID BEING A VICTIM

How can I protect myself from being a victim of a robbery?

Safety tips have been posted on the Police Department's website. Here is a link to the Neighborhood Services section of the Police Department's website, which offers an array of information that includes safety tips:

<http://www2.oaklandnet.com/government/o/OPD/s/NSD/index.htm>

WHY DOES IT TAKE SO LONG FOR POLICE TO COME?

Two nights ago my house was burglarized and it took an officer over 10 hours to arrive to take a report. As a tax-paying citizen, this upsets me greatly. Who can I contact to address this issue?

Please feel free to contact your Area Captain or Community Resource Officer. If you don't know who that is, please follow this link to determine what Patrol Area and beat you live in:
<http://oakgis.maps.arcgis.com/apps/OnePane/basicviewer/index.html?appid=69801e23ca8e456fbe6af18d2e88c614>

Once you have determined which Patrol Area you live in, please follow this link to contact your Patrol Area Captain or Community Resource Officer:
<http://www2.oaklandnet.com/oakca1/groups/police/documents/webcontent/oak067708.pdf>

HOW DO WE START A NEIGHBORHOOD WATCH GROUP?

My neighbors and I would like to start a neighborhood watch group, how would we go about starting one?

Please follow this link to the Neighborhood Services web page:
<http://www2.oaklandnet.com/government/o/OPD/s/NSD/index.htm>

VEHICLE COLLISION REPORT

I was involved in a vehicle collision several weeks ago and need to obtain a copy of the collision report for my insurance company. How do I get a copy?

Please follow this link to information about how to obtain a vehicle collision report:
<http://www2.oaklandnet.com/government/o/OPD/DOWD002844>

GET TRAFFIC ENFORCEMENT IN NEIGHBORHOOD

How can I request increased traffic enforcement in my neighborhood?

Please contact the OPD Traffic Operations Section at 510-777-8637.

HOW CAN I FIND WHAT POLICE AREA OR BEAT I LIVE IN?

Please follow this link to determine what Patrol Area and beat you live in:
<http://oakgis.maps.arcgis.com/apps/OnePane/basicviewer/index.html?appid=69801e23ca8e456fbe6af18d2e88c614>