

OFFICE OF CHIEF OF POLICE
OAKLAND POLICE DEPARTMENT

MEMORANDUM

TO: All Personnel

DATE: 12 Jan 08

SUBJECT: Revision of General Order I-5, COMMUNICATIONS CONTROL
AND COORDINATION (Rev. 27 Feb 98)

The subject order has been revised to update Departmental policy and procedures and to establish Communications Division control of radio broadcasts, dispatching, and field units response to assignments and on-view situations; to regulate the use of radio talk groups/channels; and to set forth procedures regarding radio malfunctions.

The provisions of Special Orders 8146 (13 Jul 04), 8146 Update (20 May 05), 8248 (12 Apr 05), and 8287 (12 Aug 05) have been incorporated into this revised order and are hereby canceled.

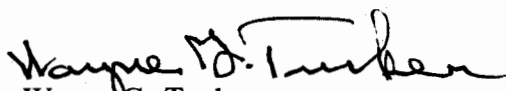
The evaluation coordinator for this order shall be the Communications Division Commander, who, without further notice, shall forward the required report to the Chief of Police on or by 14 Jul 08.

The Evaluation Coordinator shall receive, review and document the acceptance or rejection of all comments and/or recommendations received prior to submitting his/her six-month evaluation report.

The Evaluation Coordinator shall forward a copy of the six-month evaluation report, along with the comments/recommendations received, to the Office of Inspector General to be maintained in the appropriate Departmental General Order archive folder.

Personnel shall acknowledge receipt, review, and understanding of this directive in accordance with the provisions of DGO A-1, DEPARTMENTAL PUBLICATIONS.

By order of


Wayne G. Tucker
Chief of Police

Date Signed: 14 Jan. 08



DEPARTMENTAL
GENERAL
ORDER

Effective Date:
12 Jan 08

I-5

Evaluation Coordinator:
Communications Division Commander

Index as:

Evaluation Due Date:
14 Jul 08

Communications Control and
Coordination

Automatic Revision Cycle:
3 Years

COMMUNICATIONS CONTROL AND COORDINATION

The purpose of this order is to set forth Departmental policy and procedure and to establish Communications Division control of radio broadcasts, dispatching, and field units response to assignments and on-view situations; to regulate the use of radio talk groups/channels; and to set forth procedures regarding radio malfunctions.

I. COMMUNICATIONS DIVISION CONTROL OF TRANSMITTING, DISPATCHING, AND FIELD RESPONSE TO ASSIGNMENTS

- A. Under Federal Communications Commission rules, control of all radio messages transmitted by the base station and by mobile units rests with the Communications Division.
1. Except in an emergency, mobile field units shall not communicate with each other by radio without first obtaining permission to do so from the Communications Division.
 2. Improper transmissions are prohibited. Such transmissions include:
 - a) Messages of a personal nature, except in case of an emergency;
 - b) Unnecessary mention of proper names of communicators;
 - c) Anonymous conversations and talk not related to lawful police purposes; and
 - d) The use of unnecessary rude, threatening, intimidating, harsh, insulting, profane, insolent or demeaning language.

- B. Dispatching of field units shall be accomplished in accordance with the Department's geographic policing plan. All calls for service shall originate from the Communications Division. Based upon the established priority, calls shall require the following clearance for dispatching.

CLEARANCE REQUIREMENT		
Priority	Within Assigned Patrol Area	Outside Assigned Patrol Area (Cross-Area Dispatching)
Priority 0	None	None
Priority 1	None	Advisement to a commander or supervisor in both Areas
Priority 2	None	Authorization required from both Area Commanders or designee
Priority 3	None	Authorization required from both Area Commanders or designee
Priority 4	None	Authorization required from both Area Commanders or designee

- C. While all assignments originating in the Communications Division are orders of the Department, Patrol Area Commanders and supervisors are authorized to modify assignments, as necessary, to meet the priorities of the Department's geographic policing plan and the priorities of the responsible/accountable Patrol Area Commander.
- D. Patrol Area Commanders may overrule Communications Division assignments in order to meet the specific needs of their assigned Patrol Area's geographic policing plan. Supervisors may only overrule Communications Division assignments under unusual or emergency circumstances.
- E. Patrol Area Commanders and supervisors shall have the authority to:
1. Redirect Patrol units to other assignments;
 2. Direct specific calls for service be held for other Patrol units; and
 3. Cancel a response to a call for service based upon information available to him/her (e.g. likelihood the problem no longer exists, field information, experience, observations, etc.).

- F. When such authority is exercised, the Communications Division shall, except for Priority "0" or "1" incidents, direct members and employees to perform tasks only within the member or employee's assigned Patrol Area. The assignment of personnel outside their assigned Patrol Area requires clearance as outlined in Part I, B, of this order.
- G. Radio-equipped members/employees assigned to specialized divisions, sections or units shall report their availability to the Communications Division at the beginning and end of tour of duty.
- H. Members shall remain immediately available to the public and shall respond to on-view situations and requests from the public for assistance except when engaged in a specific assignment of higher priority. In that situation, the member(s) unable to respond or assist shall, at the earliest practical opportunity, inform the Communications Division of the need or request.
- I. Radio-equipped units shall report any change in status at the earliest practical opportunity.
- J. Members shall answer any land wire or radio message directed to them as soon as practical.
- K. All units which are subject to radio discipline shall advise the Communications Division when they are no longer available for assignments at the end of their tour of duty.

II. FIELD UNIT DISPATCHING SEQUENCE

- A. Communications Division personnel shall be guided by the assignment sequence set forth in the following table when dispatching units to calls for service.

Initial Response to Service Assignment	Initial Response to Cover Assignment
Assigned Beat Officer	Tactical Unit with Patrol Area
Supplemental Beat Officer	Supplemental Beat Officer
Tactical Unit within Patrol Area	Adjacent Beat Unit within Patrol Area

Initial Response to Service Assignment	Initial Response to Cover Assignment
Adjacent Beat Unit within Patrol Area	Specialized field and staff units ¹ within Patrol Area
Specialized field and staff units ¹ within Patrol Area	Patrol Wagon within Patrol Area
Patrol Wagon within Patrol Area	Police Evidence Technician (Sworn) within Patrol Area
Police Evidence Technician (Sworn) within Patrol Area	Specialized field and staff units from adjacent Patrol Area ²
Specialized field and staff units from adjacent Patrol Area ²	Tactical Unit from adjacent Patrol Area ²
Tactical Unit from adjacent Patrol Area ²	Supplemental Beat Officer from adjacent Patrol Area ²
Supplemental Beat Officer from adjacent Patrol Area ²	Beat Officer from adjacent Patrol Area ²

B. Dispatchers shall dispatch field units to calls for service in the following manner:

1. Priority incidents shall be broadcast completely over the radio.
2. Non-priority incidents (i.e., cold reports) shall be given an incident number, incident type, and location of incident over the radio.

Field units whose vehicle is equipped with a MDC shall be required to look at the MDC for further information. Complete incident information shall be broadcast over the radio to those field units that do not have a MDC.

¹ Specialized units include but are not limited to Traffic Enforcement Units, Youth & Family Services Division, Criminal Investigation Division, Special Operations Section and Training Division.

² Assignment of any units from an adjacent Patrol Area requires clearance as outlined in Part I, B, of this order.

3. Field units shall advise over the radio when they self-initiate an incident (i.e., a vehicle stop or on-view) for officer safety reasons.

IMPORTANT: If radio traffic saturation precludes advising Communications over the radio, field units may indicate their "on-view" via MDC but shall advise Communications of their status change as soon as practical.

- C. Officer safety shall take precedence over the assignment sequence set forth above (Part II, A) and any geographic policing considerations. The closest available unit(s) shall be dispatched without delay to any incident where immediate officer assistance is required or indicated.

- D. Status Checks

When a field unit(s) is on a priority call or a field-initiated incident, the dispatcher shall check on the unit's status as follows:

1. Single unit – every 10 minutes unless the unit has advised of a Code 4 status.
2. Two (2) or more units – after 30 minutes unless the units have advised of a Code 4 status.
3. Need for additional time – ask if time needs to be extended every 30 minutes unless advised by the unit to extend as necessary.

III. ASSIGNMENT AND USE OF RADIO TALK GROUPS

- A. Departmental trunked radios are equipped with various programs which are assigned to different "pools" of members/employees (e.g., Bureau of Field Operations (BFO) Pool, Command/ Supervisory Pool, etc.) for use in communicating with the Communications Division and with each other. Unless otherwise authorized, members/employees shall only use radios with programs designated for their rank and/or assignment.
- B. Each program consists of between eight (8) to 11 systems. Each system has multiple "talk groups."

- C. The Appendices describe "Program 1," which is assigned for primary use by the BFO Pool (beat officers, traffic officers, Police Evidence Technicians, Police Services Technicians, etc.). Members and employees shall consult a Communications Division supervisor for the description, function and assignment of other programs and their associated systems and talk groups, as necessary.
- D. "Program 1"³ is comprised of eight (8) Systems and up to 16 Talk Groups per System (See Appendices).
1. Field units shall notify the Communications Division whenever they switch to a service talk group unless they continue to monitor their assigned primary talk group by alternate radio.
 2. Dispatchers shall use a service talk group as often as possible to dispatch low priority assignments or to make lengthy information broadcasts (e.g., notifications, beat information, non-urgent 914's and 915's).
 3. Field units shall use a service talk group for tow requests, 936 and non-hazardous 936A inquiries, non-urgent 917 car-to-car broadcasts and other requests for service and information.
- E. In the event of a failure of the trunked radio system, mobile units shall switch to the MULT DUP system and select ST*TAC 1 in order to get instructions from Communications as to what system and talk group to switch to so normal communications with Dispatch can resume. If there is a situation where Communications is completely out of service, go to the HAIL channel and get instructions from Alameda County as to what channel/system/talk group to switch to so that some form of communication can resume.

³ The current Program 1 – Basic Pool is as of the effective date of this order. The rebanding of Program 1 is denoted in Appendix C and is to be implemented in the Spring of 2008.

- F. Absent specific instructions from a Patrol Division Area Commander or a higher authority, the Communications Division Watch Supervisor shall have final authority to designate talk group allocations for tactical or emergency situations. When practical, the Watch Supervisor shall consult with involved field supervisory or command personnel prior to making such decisions. Field commanders and supervisors desiring a unique talk group for a critical incident shall direct their request to the Communications Division Watch Supervisor.

IV. VEHICLE RADIO MALFUNCTION PROCEDURES

- A. If a vehicle radio malfunctions and the field unit loses contact with the Communications Division, the field unit shall not change primary talk groups (PATROL 1, 2 or 3) to report the difficulty or to transmit routine messages. However, the field unit may change to a primary talk group to transmit a message of vital importance if another talk group is inoperative.
- B. The field unit shall notify the Communications Division via a service talk group that the radio is malfunctioning. If none of these talk groups (primary or service) are operative, the field unit shall make telephone notification.
- C. The field unit shall deliver the vehicle to the Transportation Section as soon as possible and complete the necessary repair request forms in accordance with procedures outlined in Departmental General Order I-2, ASSIGNMENT, SERVICING, REPAIR OF POLICE VEHICLES. The Communications Division shall be notified before the vehicle is taken to the Transportation Section.

V. FIELD UNIT RESPONSIBILITIES

- A. Start of Shift

At the beginning of each shift, field units shall advise over the radio that he/she is available for calls (909D) and provide the following information:

1. Call Sign;
2. Serial Number;
3. Vehicle number; and

4. Handheld radio number.

If a vehicle is equipped with a Mobile Data Computer (MDC), field units shall input items 1-4 into the MDC "Log On" screen

B. Arrival at Assignment

Field units shall advise Communications of their arrival on-scene:

1. Via radio using the radio code 997, or
2. If the field unit's vehicle is equipped with a MDC, the field unit may manually change their status to OS (On Scene) when practical.

C. Availability for Assignment

Upon completion of their assignment, the primary unit on a call shall provide a disposition for the incident to Communications in accordance with the provisions of Part VIII of this order and advise he/she is available for assignment (909). Field units shall update their status and indicate the disposition for calls which they on-view or to which they are dispatched via the MDC, when practical.

VI. RADIO CODES

Personnel shall use the following codes whenever they make radio broadcasts:

- A. The phonetic alphabet set forth in Report Writing Manual Insert T-5, RADIO CODES.
- B. The "900" assignment codes set forth in Report Writing Manual Insert T-5. Detailed procedures regarding the 940-series codes are set forth in Departmental General Order I-3, RADIO ASSIGNMENT CODES.
- C. Assignment status codes 1-34 set forth in Departmental General Order I-3.
- D. The radio call numbers of Departmental units, which are set forth in Departmental General Order I-7, RADIO CALL NUMBERS.

VII. STATUS CODES

Field units shall use the following status codes to change their status as necessary.

Status Codes are as follows:

CODE	DESCRIPTION
AC	At CID
AE	At Eastmont Precinct
AF	At Fruitvale Substation
AH	At Hospital
AJ	At Jail
AP	At PAB
AS	At Santa Rita
AT	At Transportation
AV	Available/In Service
AW	Awaiting Wagon
AY	At YSD
CE	Court – En Route
CI	Continuing Investigation
CS	Car Stop
CT	Court - Arrived
EC	En Route – CID
EE	En Route – Eastmont Precinct
EF	En Route – Fruitvale Substation
EH	En Route – Hospital
EJ	En Route – Jail
EP	En Route – PAB
ER	En Route
ES	En Route – Santa Rita
EY	En Route – YSD
IS	In Service
JE	Juvenile Hall – En Route
JH	Juvenile Hall – Arrived
LC	Location Change

CODE	DESCRIPTION
OS	On Scene
OV	On-View
WS	Walking Stop

If a field unit's vehicle is equipped with a MDC, the field unit, at the completion of any assignment or field initiated incident, shall add the disposition to the call manually and change his/her status to AV (Available). They shall advise Communications that they are 909 over the radio. Additional units assigned to a call shall also indicate when they are "Available" or 909.

VIII. DISPOSITION CODES

The primary officer is required to close out every incident, including on-view or self-initiated incidents, with a disposition. Each incident may have up to five (5) dispositions. For clarification, supplemental units may add an additional disposition to an incident.

As appropriate, the supervising sergeant is required to add a disposition of J4 (Pursuit) or K4 (Use of Force).

A. Disposition Codes are as follows:

CODE	DISPOSITION
AB	Abated
ALC	Alarm – Cancelled
ALE	Alarm – Error by User
ALI	Alarm – Insecure Premise
ALM	Alarm – Malfunction
ALS	Alarm – Secure Premise
ALV	Alarm – Valid
ALW	Alarm – Weather
AO	Ambulance Ordered
AOA	Assist Outside Agency
CAN	Cancel
CCC	Citizen Contact – Citation

CODE	DISPOSITION
CCN	Citizen Contact – No Action
CI	Continuing Investigation
CIV	Civil
COAR	Collision – Assignment Report
COR	Collision Report
CORA	Collision Report – Arrest
FA	Fire Alarm
FC	Field Contact Report
GOA	Gone on Arrival
K4	Use of Force
J4	Pursuit
MED	Medical Call
OT	Other
OVA	On-View Arrest
POU	Pound Call
PT	Person Transport
ROA	Referred to Other Agency
RT	Report Taken
RTA	Report Taken – Arrest
RTCA	Report Taken – Citizen Arrest
SAA	Sergeant's Approval of Arrest
SDA	Sergeant's Disapproval of Arrest
TECH	Technician
TSA	Traffic Stop – Arrest
TSC	Traffic Stop – Citation
TSW	Traffic Stop – Warning
UNF	Unfounded/No Merit
UTL	Unable to Locate
VT	Vehicle Towed
905	Abandoned Auto-Marked

B. Disposition Code SAA - Supervisor's Approval of Arrest

For the purposes of tracking a supervisor's on-scene approval of arrests, disposition code SAA will be appended to all CAD incidents whenever an arrest is made. To assure proper documentation of the arrest approval in CAD, the following procedures shall be followed when sergeants (or any command officer in lieu of a sergeant) are making an arrest approval in the field:

1. Sergeants shall advise the Communications Division of their arrival on-scene:
 - a) Via radio using the radio code 997, or
 - b) If the sergeant's vehicle is equipped with a MDC, the sergeant may manually change their status to DS (On Scene) whenever feasible.
2. Completion of Assignment and Disposition

The approving supervisor shall provide the disposition of SAA (Supervisor's Approval of Arrest) for the incident to the Communications Division via radio or MDC. Supervisors shall indicate this disposition for the incident via MDC, when practical.

C. Disposition Code SDA - Sergeant's Disapproval of Arrest

For the purposes of tracking a sergeant's on-scene disapproval of arrests, disposition code SDA shall be appended to all CAD incidents whenever a sergeant disapproves an arrest. To assure proper documentation of the disapproval in CAD, the following procedures shall be followed when sergeants (or any command officer in lieu of a sergeant) are making an arrest disapproval in the field:

1. Sergeants shall advise the Communications Division of their arrival on-scene:
 - a) Via radio using the radio code 997, or

- b) If the sergeant's vehicle is equipped with a MDC, the sergeant **may** manually change their status to **OS** (On Scene) whenever feasible.

2. Completion of Assignment and Disposition

The sergeant shall provide the disposition of **SDA** (Sergeant's Disapproval of Arrest) for the incident to the Communications Division via radio or MDC. Supervisors shall indicate this disposition for the incident via MDC, when practical.

IX. CALLS FOR SERVICE - COMMUNICATIONS DIVISION RESPONSIBILITIES

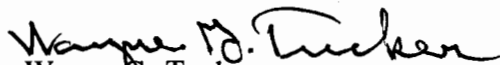
- A. Communications Division Watch Supervisors shall ensure calls are dispatched in accordance with their relative priority, as set forth in Communications Division Policy and Procedure E-21, **PRIORITY CODES** and consistent with the Department's geographic policing plan.
- B. Watch Supervisors shall ensure callbacks are made once every two (2) hours, starting with Priority "3" and "4" calls standing for one (1) hour or more, to advise complainants of extended delays or to determine if the need for police service still exists. Callbacks are necessary to advise the public that their call is important and to dismiss any unrealistic expectations about response.
- C. Watch Supervisors or designee shall make a callback, when appropriate and supplement the CAD incident with any pertinent information.
- D. Incidents which qualify for alternative methods of handling (phone/mail/FAX) shall be removed from the dispatch stack and the complainant notified accordingly.

X. COMMUNICATIONS DIVISION COMMANDER'S RESPONSIBILITIES

- A. The Communications Division Commander shall establish Communications Division policies and procedures to meet the requirements and priorities of the Department's geographic policing plan.

- B. At all Crime Stop presentations or when directed by the Chief of Police, the Communications Division Commander shall present information on all instances of cross-area dispatching. This information shall include but is not limited to:
1. Date and time of call;
 2. Priority of call;
 3. Nature of call;
 4. Reason for cross-dispatch; and
 5. Approval for, or notification of, cross-dispatching from Patrol Area commanders/supervisors.

By order of


Wayne G. Tucker
Chief of Police

Date Signed: 14 Jan. 08

APPENDIX A

TALK GROUP	DESCRIPTION - PRIMARY USE
AIRPORT SEC	For use by Air Port/Helicopter Unit.
ANIM CTL	Animal Control Section talk group
CID 1-3	Criminal Investigation Division talk groups for tactical and investigative operations.
CLEPATCH	Talk group for initiating a patch between the trunked system and a CLEMARS channel/s for communications with outside agencies who cannot operate in 800 MHz. Field units wishing to communicate with other agencies on VHF CLEMARS must request that a dispatcher initiate the patch. At present only VHF CLEMARS [154.920] is available for patch.
CMD 1-2	Command and supervisory personnel talk groups.
HAIL	The HAIL talk group shall not be used for general mobile-to-mobile or repeater communication. This is a repeated channel in both the MULT DUP and MULT SIM conventional systems. It is to be used to communicate with Alameda County Communications to request that they assign a channel and turn on a repeater that will give coverage in the area which requires wide area communication. Contact a Communications Division supervisor if the use of this channel becomes necessary.
I COM 1-2	Investigative Common talk groups are for tactical coordination with investigative units.
IA 1-2	Internal Affairs Division talk groups.
INTEL 1-3	Intelligence Division talk groups.
JAIL	For use by Jail personnel.
LL/HL LAW	Assigned to Alameda County and shall not be used by law enforcement personnel unless directed to do so by Alameda County Communications.
LL/HL FIRE	Assigned to Alameda County and shall not be used by law enforcement personnel unless directed to do so by Alameda County Communications.
LG TAC	Assigned to Alameda County as a tactical channel and shall not be used by law enforcement personnel unless directed to do so by Alameda County Communications.
MGMT	Management talk group for top City management personnel.
OAK COM	The Oakland Common talk group will be in all City of Oakland radios for interoperability between system users.
OHA 1-2	Oakland Housing Authority talk groups.
OPD COM	OPD Common talk group will be assigned for special event and tactical situations as needed.
OPD OFD	OPD and Oakland Fire Department shared talk group for routine and tactical coordination.

TALK GROUP	DESCRIPTION - PRIMARY USE
PATROL 1-5	Primary dispatch talk groups for dispatching of calls for service in various geographic areas of the City. Unassigned PATROL talk groups can be designated for use for special events or tactical situations.
PHONE 1	Dispatcher assisted telephone patch talk group.
RANGER 1	Ranger Units and the Ranger base station talk group.
RPT SVS	For communicating with Report Services regarding reporting and preliminary investigation requirements.
SDU 1-4	Special Duty Unit talk groups.
SERV 1-3	Service talk groups assigned by geographic area and/or function responsibility for service related activities like ordering tows, warrant check, etc.
ST TAC 1-4 (MULT SIM)	Part of the Alameda County and State Mutual Aid talk groups. May be used by law enforcement personnel at the direction of the agency's Communications Division
ST*TAC 1-4 (MULT DUP)	Part of the Alameda County and State Mutual Aid talk groups. May be used by law enforcement personnel at the direction of the agency's Communications Division
TAC 1-9	Reserved for special events, For car-to-car and tactical use in conjunction with the corresponding PATROL talk group. Units assigned to PATROL 1 will utilize TAC 1, etc. Commanders and/or supervisors desiring to reserve these talk groups shall direct their request to the Communications Division watch supervisor.
TRF 1	Talk group reserved for Traffic Division or units working with Traffic Division on tactical situations or special events.
VICE 1-4	Vice Control Section talk groups.
WRNT 1	For confirming warrants and TRO=s directly with the Warrants Section.
YSD 1	Youth Services Section talk group for tactical and investigative operations.
YSD R/O	For communicating with Youth Services Section Receiving Officer regarding missing persons and juvenile suspect dispositions.

DEPARTMENTAL GENERAL ORDER
OAKLAND POLICE DEPARTMENT

I-5

Effective Date:
12 Jan 08

APPENDIX B
CURRENT PROGRAM CONFIGURATION
(As of 12 Jan 08)

Program 1 BASIC POOL										
TG	SYSTEM 1	SYSTEM 2	SYSTEM 3	SENECA 4	5 MULT DUP	6 MULT SIM	7 BART	8 RPD		
1	PATROL 1	TAC 1	OHA 1	PATROL 1	HAIL	HAIL	DISPATCH	RPD 1		
2	PATROL 2	TAC 2	OHA 2	PATROL 2	ST*TAC 1	ST*TAC 1	INTERCOM	RPD 2		
3	PATROL 3	TAC 3	AIRPORT SEC	PATROL 3	ST*TAC 2	ST*TAC 2	ZN 1 TAC	RPD TAC 1		
4	PATROL 4	TAC 4	ICOM 1	PATROL 4	ST*TAC 3	ST*TAC 3	ZN 2 TAC	RPD TAC 2		
5	PATROL 5	TAC 5	OAK COM	PATROL 5	ST*TAC 4	ST*TAC 4	ZN 3 TAC	RPD TAC 3		
6	SERV 1	TAC 6	OPD OFD	TAC 1	HL*LAW	HL*LAW	ZN 4 TAC	RPD TAC 4		
7	SERV 2	TAC 7	OPD COM	TAC 2	HL*FIRE	HL*FIRE	BART 1	RPD TAC 5		
8	SERV 3	TAC 8		TAC 3	LL*LAW	LL*LAW	BART 2	RPD TAC 6		
9	TRF 1	TAC 9		TAC 4	LL*FIRE	LL*FIRE	BART 3	RPD TAC 7		
10	WRNT 1	PATROL 1		TAC 5	LG*TAC	LG*TAC	IC CMD 1	RPD TAC 8		
11	YSD R/O	PATROL 2		TAC 7						
12	RANGER 1	PATROL 3		TAC 8						
13	ANIM CTL	PATROL 4		TAC 9						
14	JAIL	PATROL 5		SERV 1						
15				SERV 2						
16				SERV 3						

DEPARTMENTAL GENERAL ORDER
OAKLAND POLICE DEPARTMENT

I-5

Effective Date:
12 Jan 08

APPENDIX C
FUTURE - REBANDING
SPRING 2008

Program 1 BASIC POOL										
TG	SYSTEM 1	SYSTEM 2	SENECA 3	SYSTEM 4	5 MULT DUP	6 MULT SIM	7 BART	8 RPD	9 CITY IINTEROP	
1	PATROL 1	TAC 1	PATROL 1	PSA 1 PSO	HAIL	HAIL	DISPATCH	RPD 1	OAK COM	
2	PATROL 2	TAC 2	PATROL 2	PSA 2 PSO	ST TAC 1	ST*TAC 1	INTERCOM	RPD 2	MGMT	
3	PATROL 3	TAC 3	PATROL 3	PSA 3 PSO	ST TAC 2	ST*TAC 2	ZN 1 TAC	RPD TAC 1	OPD OFD	
4	PATROL 4	TAC 4	PATROL 4	PSA 4 PSO	ST TAC 3	ST*TAC 3	ZN 2 TAC	RPD TAC 2		
5	PATROL 5	TAC 5	PATROL 5	PSA 5 PSO	ST TAC 4	ST*TAC 4	ZN 3 TAC	RPD TAC 3		
6	SERV 1	TAC 6	TAC 1	PSA 6 PSO	HL LAW	HL*LAW	ZN 4 TAC	RPD TAC 4		
7	SERV 2	TAC 7	TAC 2	PSA 1 CRT	HL FIRE	HL*FIRE	BART 1	RPD TAC 5		
8	SERV 3	TAC 8	TAC 3	PSA 2 CRT	LL LAW	LL*LAW	BART 2	RPD TAC 6		
9	TRF 1	TAC 9	TAC 4	PSA 3 CRT	LL FIRE	LL*FIRE	BART 3	RPD TAC 7		
10	TRF 2	PATROL 1	TAC 5	PSA 4 CRT	LG TAC	LG*TAC	IC CMD 1	RPD TAC 8		
11	TRF 3	PATROL 2	TAC 7	PSA 5 CRT						
12	YSD R/O	PATROL 3	TAC 8	PSA 6 CRT						
13	RANGER 1	PATROL 4	TAC 9							
14	ANIM CTL	PATROL 5	SERV 1							
15	TRANSPORT	OHA 1	SERV 2							
16	LITTER	OHA 2	SERV 3							