

Other Support Services

Helping families cope with mental illness

Family / Caregiver Support Program

Family Alliance for the Mentally Ill: A mutual support, education and advocacy group which holds an educational meeting at 7:30pm on the 2nd Thursday of each month at John George Pavilion.
510-835-0198

African American Family Support Group

Mental Health Association
510-835-5010

Asian Community Mental Health Services

Multi-Cultural, Multi-Lingual confidential on-site outpatient mental health care.
310 8th Street Suite 201, Oakland
510-451-5192

Casa del Sol (La Clinica de la Raza)

This program provides bilingual Spanish and bicultural mental health services including individual and family therapy for children adolescents and adults.
510-535-6200

Familias Unidas Parent Support Group

La Familia counseling services
510-881-5921

United Advocates for Children and Families (UACF)

This facility offers training, education, parenting classes, AB 3632 advocacy and a Family Partnership program.
510-383-5118

Detainment Advisement:

The Oakland police officer below is sending you to a mental health facility for an examination by mental health professionals.

You will be told your rights by the mental health staff.

The officer will tell you, if he/she is able, whether or not you are under criminal arrest. If the officer is not able to tell you, ask the mental health staff to look at the officer's paperwork which will indicate whether or not you are under criminal arrest.

The following is allowable if you have been detained at your own residence and you are able to communicate with the officer:

You may bring a few personal items with you which the officer will have to approve.

You may make a phone call and/or leave a note to tell someone where you have been taken.

Please let the officer know if you need assistance turning off any appliance or water.

Officer Name & Serial #

OAKLAND POLICE DEPARTMENT

**455 7th Street
Oakland, CA 94607**



Mental Health Resource Card

This resource card is being given to you by the Oakland Police Department in an effort to connect you, your family, and/or caregivers to the resources available for mental health care in Alameda County.

TF-3354 (9/14)

First Steps to Receiving Services

ACCESS Program

Acute Crisis Care and Evaluation for System-wide Services
1-800-491-9099

Alameda County residents can use this number to be referred to all County mental health and substance abuse services.

Asian ACCESS Program

Staff is fluent in Cantonese, Mandarin and Vietnamese. Other Asian languages and dialects are available by arrangement.

310 8th Street Suite 201, Oakland
510-869-7200

FERC Program

Family Education and Resource Center
www.askferc.org

7200 Bancroft Avenue, Suite 269
Oakland
1-888-896-(FERC)3372

Monday – Friday 9:00am to 5:00pm

This is a new program which provides education, hope and support to the families and caregivers of children, adolescents, youth, adults and older adults with serious mental illness across all regions of Alameda County.

Mental Health Facilities

John George Psychiatric Pavilion

Alameda County's psychiatric inpatient hospital. Offers psychiatric emergency services and acute inpatient services for adults.

2060 Fairmont Drive, San Leandro
510-346-7500

Willow Rock

This facility offers a crisis stabilization unit for minors age 12 through 17 years.
2050 Fairmont Drive, San Leandro
510-483-3030 Ext. 3

Children's Hospital Oakland Center for the Vulnerable Child

Offers psychiatric assessment and referral services for minors age 11 years and younger.

5275 Claremont Ave., Oakland
510-428-3783

Alta Bates: Herrick Campus

2001 Dwight Way, Berkeley
510-204-4444

Sausal Creek Outpatient Stabilization Clinic

This facility provides treatment and support to adults living in Alameda County who have mental health needs that can't wait.

Open: Mon – Friday 8am – 8pm
Saturday 8am – 4pm
Sunday - Closed

2620 26th Avenue, Oakland
510-437-2363

Crisis Services

North County Crisis Response

Participant centered, goal oriented process for assessing the needs of an individual. Case managers assist the client in obtaining services.

7200 Bancroft Ave. Suite 125A, Oakland
1-800-491-9099

Crisis Support Services (Confidential) Suicide Hotline

24 hour Crisis Line for all ages
1-800-309-2131
1-800-SUICIDE
www.crisissupport.org

Advocacy Services

Mental Health Association of Alameda County

Advocates on behalf of persons with mental illness and their families.

954 60th Street, Suite 10, Oakland
510-835-5010

Criminal Justice Liaison: 510-835-0188

NAMI

National Alliance on Mental Illness
510-835-5010
954 60th Street, Suite 10, Oakland
www.nami-alamedacounty.org