

DOMESTIC VIOLENCE DO YOU NEED HELP?

LEGAL PROTECTION

What is Domestic Violence

Abuse committed against an adult or a fully emancipated minor who is a spouse, former spouse, cohabitant, former cohabitant, or person with whom the suspect has had a child or is having or has had a dating or engagement relationship.

Officer Arrest

The Oakland Police Department is committed to protecting persons who are victims of domestic violence. Officers will arrest and take to jail those offenders who violate Domestic Violence Laws.

Citizen Arrest

In certain cases, officers cannot make an arrest themselves but must ask you to make a citizen's arrest. If you wish to make a citizen's arrest, the officer will be able to take the offender to jail.

Victims of domestic violence may request that the District Attorney's Office file a criminal complaint. The District Attorney's Office will make the decision on how to process the case.

Enforcing Court Restraining Orders

If you have obtained a restraining order against the offender, and the offender knowingly violated the order, he/she will be arrested and, in most cases, taken to jail.

Despite official restraint of the person alleged to have committed domestic violence, the restrained person may be released at any time.

MAKE SURE THE POLICE DEPARTMENT WARRANTS SECTION RECEIVES A COPY OF THE RESTRAINING ORDER AND PROOF OF SERVICE.

You may obtain a restraining order or harassment order at:

**Rene C. Davidson, Courthouse
Family Law Unit
1225 Fallon Street, Room 250
Oakland, CA 94612
510-271-5144**

Obtaining Court Orders

You may go to the superior court and file a petition requesting orders that do the following:

- Restrain the offender from abusing you and other family members.
- Direct the offender to leave the household.
- Prevent the offender from entering your residence, school, business or place of employment.
- Award custody of or visitation with a minor child or children to you or the other parent.
- Restrain the offender from molesting or interfering with minor children in your custody.
- Direct the party not granted custody to pay support of minor children, if the party has a legal obligation to do so.
- Direct the party to make specified debit payments coming due while the order is in effect.
- Direct the party or parties to participate in counseling.

Civil Suits

You may file a civil suit for losses suffered as the result of the abuse, including medical expenses, loss of earnings and other expenses for injuries sustained and damage to property, and any other related expenses that you or your sheltering agency incurred.

Emergency Assistance for Victims of Domestic Violence

Victims of domestic violence may be eligible for emergency relocation expenses, within certain limits, under the State Compensation Program, if necessary for the personal safety or the emotional well being of the victim.

Services in the Community

For information about other services in the community, where available, you may contact the agencies and phone numbers listed on both sides of this brochure.

LEGAL ASSISTANCE

If you need an attorney, contact any of the following agencies:

1. Family Violence Law Center 510-540-5354
2. Community Law Center (Family Law Only) 510-836-1247
3. Legal Aid Society of Alameda County 1-800-200-0982
4. Alameda County Lawyer Referral Services 510-893-8683

If you have questions regarding criminal issues, or need information about how to file a criminal complaint against the offender, contact the Oakland Police Department Family Violence Unit at **510-238-3840** or the Victim/Witness Assistance Division of the District Attorney's Office at **510-272-6180**.

SHELTERS AND/OR CRISIS COUNSELING

For advice or help about your immediate problems, or if you need help to find a place to stay, contact the following:

24-HOUR HOTLINES

1. A Safe Place (Oakland) 510-536-7233
2. A Second Chance (Newark) 510-792-4357
3. Abused Women's Services (Marin Co.) 415-924-6616
Spanish 415-924-3456
Men's Hotline 415-924-1070
4. Emergency Shelter (Hayward) 510-786-1246
5. S.A.V.E. (Fremont) 510-974-6055
6. Tri-Valley Haven for Women (Livermore) 1-800-884-8119

Feel free to contact shelters that are located far from your home. You may be safer if you are harder to find. The following is a list of shelters outside of Alameda County:

1. Women Inc. (S.F.) (Toll Free) 877-384-3578
2. La Casa de Las Madres (S.F.) (Toll Free) 877-503-1850
3. Next Door (San Jose) 408-279-2962
4. Center for Domestic Violence Prevention (San Mateo) 650-312-8515
5. YWCA Women's Emergency Safe House (Sonoma County) 707-546-1234

COUNSELING FOR VICTIMS/OFFENDERS

The following organizations offer shelter, counseling and/or referrals.

1. Alameda County Mental Health 510-465-1800
2. Contact-Care Center, Inc. 925-284-CARE
Teen Line (Toll Free) 877-945-8336
Kid Line 925-284-2274
3. Family Violence Institute 510-628-9065
4. Jewish Family Service 510-704-7475
5. La Clinica de la Raza-Casa del Sol 510-535-4170
6. Men Overcoming Violence 415-626-6683
7. Parental Stress (Alameda County) 800-829-3777
8. San Leandro Community Counseling 510-638-6603
9. Valley Community Health Center 925-462-5544

EMERGENCY CRISIS, FOOD AND SHELTER

- American Red Cross 510-595-4400

24-HOUR EMERGENCY SERVICES

- Police, Fire or Medical Dial **911**
(Voice and TDD Assistance)
When calling from a Cell Phone **777-3211**

24-HOUR NON-EMERGENCY SERVICE

- Police Department 777-3333
TDD: 510-238-3227

MULTI-LANGUAGE SERVICE ASSISTANCE

- Asian Community Mental Health 510-451-6729
(Counseling - Cambodian, Chinese, Japanese, Korean, Laotian, Mien, Tagalog, Tai, and Vietnamese Speaking)
- Casa del Sol 510-535-4000
(Spanish Speaking-Counseling)
- Korean Domestic Violence Program 510-547-2662
- La Clinica de la Raza (Spanish Speaking) 510-535-4170
(Mental Health)
- Mujeres con Esperanza (Spanish Speaking) 510-536-4764
(Women's Groups and AOD Groups)

SERVICES FOR THE DISABLED

- City Manager ADA Programs Unit 510-238-4754
Deaf (TTY/TDD) 510-238-2007

SERVICES FOR THE ELDERLY (60+)

(Information and referrals)

- Alameda County Department on Aging 510-567-8040

ALAMEDA COUNTY 24-HOUR HOTLINE

If you need assistance after the business hours of the Victim/Witness Assistance Division of the Alameda County District Attorney's Office, contact **510-849-2212**

- **Suicide Prevention**
- **Grief Counseling**
- **Crisis Intervention**
- **Support Lines**

VICTIM OF SEXUAL ASSAULT

1. **Immediately** get to a safe location.
2. Contact the local police.
3. **Do not** shower or take a bath as this may destroy evidence of the assault.
4. **Do not** clean or discard the clothing worn during the assault. If you must remove them, place all items (including undergarments) in a paper bag and give them to the police.

5. It is all right to contact a friend, relative, or support person to be with you.
6. Seek professional counseling after the incident.

A sexual assault committed by a person known to you, including a sexual assault by your spouse, is a crime.

As a sexual assault victim you have a right to have a victim advocate and a support person of your choosing present at any initial medical or evidentiary physical examination and any interview by law enforcement authorities, district attorneys, or defense attorneys.

**COUNSELING CENTERS
FOR SEXUAL ASSAULT VICTIMS**

1. Bay Area Women Against Rape (BAWAR) (Location Confidential) 510-845-7273
2. Children's Hospital (Oakland) 510-428-3000
747 52nd Street (Pediatrics only)
3. Highland Hospital (Oakland) 510-437-4688
1411 East 31st Street
Sexual Assault Hotline (PM only) 510-534-9290
4. Tri-Valley Haven for Women 1-800-884-8119
(Livermore) (Location Confidential)
5. Women's Refuge, Inc. (North Oakland) 510-547-4663

If you have questions regarding criminal issues or if you need assistance in filing for State Compensation for medical related expenses (including psychological treatment) or lost wages, contact the Victim/Witness Assistance Division Alameda County District Attorney's Office at 510-272-6180.

Civil Law Counseling and Legal Assistance:
1-800-VICTIMS (1-800-842-8467)

The Victim Legal Resource Center at McGeorge School of Law in Sacramento will provide information and assistance to aid crime victims in obtaining legal rights, civil law counseling/legal assistance referrals and other public outreach/education services.

VICTIM/WITNESS ASSISTANCE

All victims of crime, their family members and witnesses of crime may obtain information and assistance from the:

Oakland Police Department
Family Violence Unit 510-238-3840
8:00 AM – 4:00 PM Monday – Friday

Victim/Witness Assistance Division of the Alameda
County District Attorney's Office 510-272-6180
8:30 AM – 5:00 PM Monday – Friday

Victim/Witness Consultants will answer your questions and give you information. Victim consultants will help you directly, with services that meet your needs including crisis intervention, court support, orientation to the criminal justice system and assistance in filing for State Victim Compensation, and other assistance. If they cannot help you directly, they will refer you to agencies in your community for services that meet your special needs, including medical care, counseling, and emergency assistance.

The Victim/Witness Assistance Division gives special emphasis to helping victims of domestic violence, sexual assault, child abuse, aggravated assaults, families of homicide victims, and senior citizens who become victims of crime.

VICTIM COMPENSATION ELIGIBILITY

The State of California will reimburse victims of crime and their dependents, within certain limits, in which the victim incurs physical and/or emotional injury or death. The program will reimburse for medical expenses (including psychological therapy), loss of wages and support, and funeral/burial expenses. Property loss is not compensated except for eyeglasses, hearing aids or other prosthetic devices that are stolen or damaged during the incident.

Victims of domestic violence may be eligible for relocation expenses within certain limits, if necessary for the personal safety or the emotional well-being of the victim.

Call the Victim/Witness Assistance Division at 510 272-6180 for more information about your eligibility and help with filing a claim.

CONFIDENTIALITY OF VICTIM IDENTIFICATION

In accordance with Government Code Section 6254, victims of sex crimes and domestic violence may request their names not become a matter of public record. Victims requesting confidentiality would prohibit disclosure of their names to any person, except for law enforcement or prosecution purposes.

The victim's address cannot be disclosed except to prosecutors.

- SAVE THIS BROCHURE -

Complainant's Name	
Incident Date	Time
Defendant's Name	

Arrested ρ **Yes** ρ **No**

Responding Officer	Serial No.
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ADVISED OF RESTRAINING ORDER CONDITIONS

ρ **Yes** ρ **No**

If yes, specify conditions advised of:

Advising Officer	Serial No.
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Comments: _____

POLICE INVESTIGATION

If you have questions regarding your case, contact an investigator at the Oakland Police Department.

8:00 AM - 4:00 PM	Monday – Friday
Domestic Violence Unit	510 238-3256
Family Violence Unit	510-238-3840
Homicide	510-238-3821
Special Victims Section	510-238-3641
TDD:	510-238-7612
24-Hr. Sexual Assault Tip Line	510-637-0298
Assault Section	510-238-3426
Robbery Section	510-238-3326
Theft & Property Crimes	510 777-8600

**RESOURCE CARD
FOR
VICTIMS OF
VIOLENT CRIMES**



INCLUDING

**DOMESTIC VIOLENCE
AND
SEXUAL ASSAULT**

OAKLAND POLICE DEPARTMENT
455 7th Street
Oakland, CA 94607

TF-869 (6/04)

Available in Spanish and Chinese