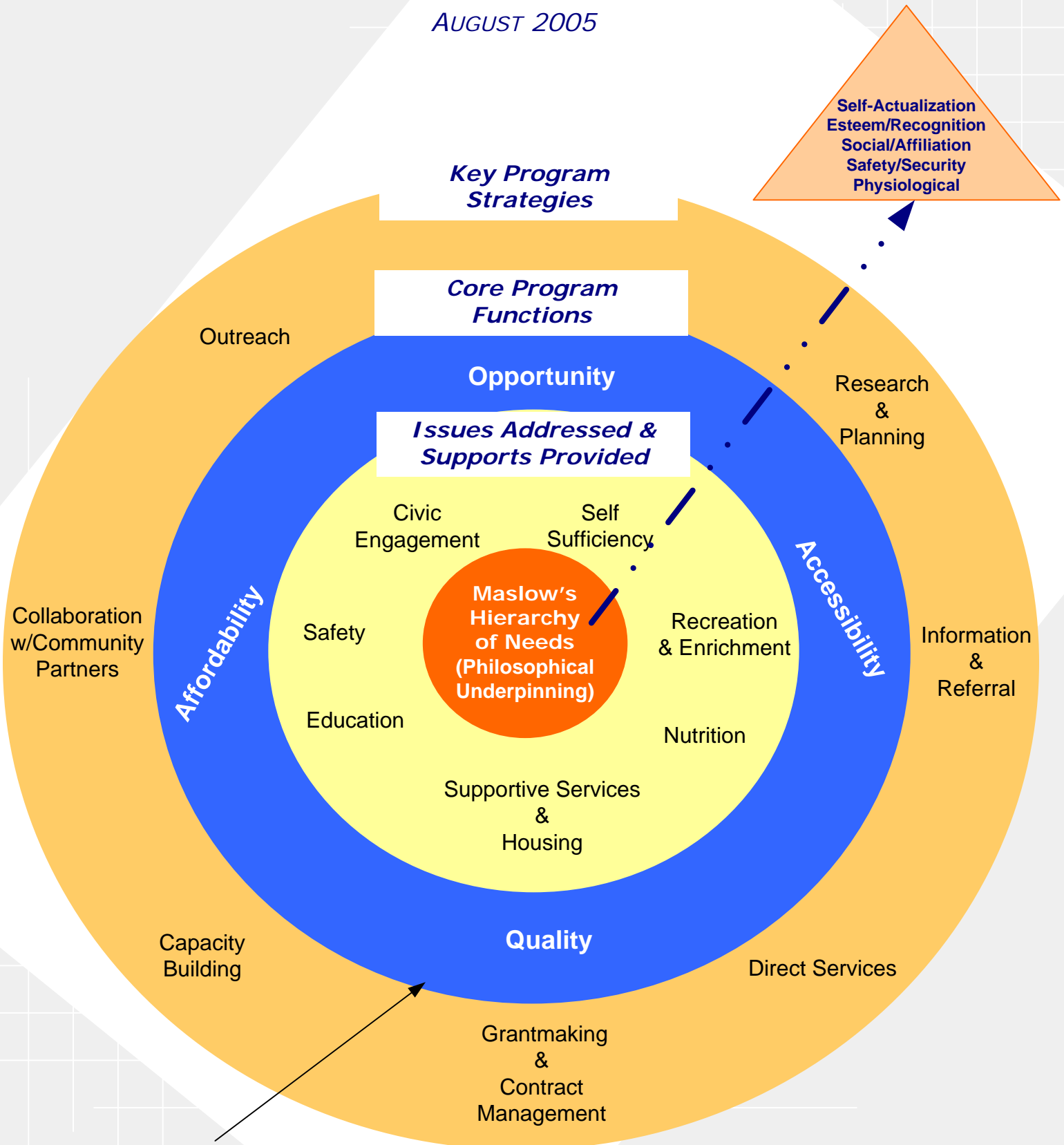


# Oakland Department of Human Services OUR APPROACH TO OUR WORK

AUGUST 2005



*Quality, effectiveness, evidence based and appropriateness underlie all services and efforts.*