

**OAKLAND EMERGENCY SERVICES DISASTER COUNCIL (OESDC) MEETING**

**September 14, 2017**

**Oakland Fire Department, Emergency Management Services Division**

**1605 Martin Luther King, Jr. Way**

**Oakland, CA**

**PRESENT:**

Hoang Banh, ADA City of Oakland

Vilma Bermudez, Oakland Unified School Dist. (OUSD)

John Daley, EBMUD

Will Hernandez, Kaiser

Lars Eric Holm, Eden I&R/211 Program

Abe Leal, California College of Arts (CCA)

Angelica Lopez, Parks and Recreation

Scott Means, Human Services Department

**PRESENTERS:**

Jarrod Wise, Better Business Bureau (BBB)

Pearl Yon, Better Business Bureau (BBB)

**EMSD STAFF PRESENT:**

Mitchell Green, OFD-EMSD, Acting Emergency Management Services Manager

Gwyn Johnson, OFD-EMSD, Sr. Emergency Planning Coordinator

Denise Kittell-Nwuke, OFD-EMSD, Grants Management Analyst

Eileen Ogata, OFD-EMSD Office Manager

## I. WELCOME/INTRODUCTIONS AND APPROVAL OF MINUTES

**Chairperson, Mitchell Green, Acting Emergency Management Services Manager** welcomed participants. The chair motioned to approve minutes from the June 15 committee meeting which was accepted and seconded by a committee member. Self-introductions followed.

## II. STAFF REPORTS (Oral reports only):

### **Mitch Green, Acting EMSD Manager stated:**

- The EMSD assisted in coordinating the emergency response to the Valdez Street fire on 7/7/17. More than 100 citizens were affected by that fire.
- Setup a coordination site in the EOC for the Bureau of Alcohol, Tobacco, Firearms and Explosives to investigate the cause of the Valdez St. fire.
- CORE volunteers are being oriented through training to the nuances of staffing and operating shelters during an emergency event.
- City of Oakland, Oakland Unified School District and the Red Cross are, in accordance with the M.O.A., conducting surveys of schools to be used as shelters in the event of a proclaimed emergency.
- EMSD took part in the Yellow Command Regional Tabletop in Dublin on 9/7/17 assimilated a 6.9 Richter Scale event leaving 1.8 million houses without water and 500,000 without electricity. C-PODS were setup in every county affected. (See the attached OESDC Status Report for Mitch's full report).

### **Gwyn Johnson, EMSD Senior Emergency Planning Coordinator stated:**

- Oakland's Emergency Operations Plans have been completed. The EMSD, in conjunction with CB&I Environmental, revised at least 50 City Operational Plans that are now being sent to our City Council for review and approval.
- The end goal of EMSD was to work with each City department to develop robust departmental emergency plans that support the overarching City of Oakland Emergency Operations Plan.
- On 8/22/17, as part of the Yellow Command exercise series, Oakland conducted a local table top exercise that focused on mass care and sheltering.
- The Regional Tabletop exercise is scheduled for 9/7/17 and is a precursor to a functional exercise next year. The exercise provides the opportunity to test newly revised EOP/ESF-6 plans and identify any gaps to be fixed before next year's functional exercise. The After-Action meeting is scheduled for October. (See the attached OESDC Status Report for Gwyn's full report)

**In the absence of the CORE Program Coordinator, Dena Gunning, Committee Chair,** Mitch Green covered the program's progress for this quarter:

- CORE classes, workshops and events are underway; for details, go to [www.oaklandcore.com](http://www.oaklandcore.com).

- Completed the After-Action Report for the 12<sup>th</sup> Annual City-wide Exercise. The overall exercise went well. In addition to the annual exercise, CORE partnered with ALCO Public Health Department for a “Stop the Bleed” event and determined that participation would have been greater had the event been held on an opposing weekend to the citywide exercise.
- Next year, planning for both events will begin in January.
- ORCA participated and manned four sites at Fire Stations and simulated operations at an EOC.
- The Great Shakeout exercise takes place October 19, 2017 at 10:19 a.m. Go to [www.shakeout.org](http://www.shakeout.org) for more information. *Lars Eric Holm added that if you’re interested in doing the exercise on your own, individuals can participate by using the “Shakeout app” on smartphones.*
- Oakland Fire EMSD, CORE Program and Oakland Parks and Recreation now offer low-cost CPR/AED/FIRST AID training to Oakland residents. Next class is 9/16/17.
- Ongoing community events are scheduled to help Oakland residents and neighborhoods better prepare for catastrophic events.
- OFD and OPR have partnered to offer CPR/AED/1<sup>st</sup> AID training to Oakland residents.
- For a complete list of CORE classes, workshops and events see the schedule at [www.oaklandcore.com](http://www.oaklandcore.com), or pick one up from the sign-in table at the back of the room. Register online, by phone or email. **(See the attached OESDC Status Report for Dena’s full report)**

**Mitch Green** went on to report about AC Alert’s Emergency Notification System Opt-in. AC Alert is an Alameda County alert system that’s part of the integrated government alerting system. He stated that the opt-in system is voluntary and is done by signing up at [www.ACAAlert.org](http://www.ACAAlert.org). It’s established and maintained by FEMA and provides reliable alerts from authorized senders. AC Alert profiles a user by time-zone and allows the user to stipulate the method by which they are to be contacted about all hazards as they occur. The system will map a user’s location when an accepted city address and county have been provided. Alerts are driven by events as they occur within a certain radius or beyond and will provide information of the action taken to resolve it or it may continue to update the user until event is resolved. Being informed is essential to being prepared. AC Alert strictly observes its Privacy Policy.

### III. PRESENTATION:

**Jarrold Wise and Pearl Yon from the Bay Area Better Business Bureau (BBB)** spoke of the bureau’s role in disaster recovery. The BBB has been around for about 100 years and their job is to educate consumers about the marketplace by providing merchant track records that serve to warn individuals and communities against privately owned companies and businesses that may be engaged in fraudulent practices aimed at duping the public. Pearl Yon stated they also alert the public and media outlets to scams being launched daily, that target vulnerable segments of the society. When scams are

discovered or reported to BBB, they're tracked on their Scam Tracker website. BBB employs 20 standards to rate the overall performance of a business and, issues monthly press releases highlighting business reviews and consumer complaints.

#### **IV. ROUND ROBIN/COMMITTEE COMMENTS:**

##### **Lars Eric Holm, Eden I&R/211 Alameda stated:**

- Eden received calls related to Alameda Point's compromised water situation. Some residents were seeking help to relocate away from the Point until the water issue was resolved.
- Lars participated in ALCO Grey Command, an annual community fair held at Three Crosses Church in Castro Valley. Lars presented on "Skip kit" (Safety Kept in Place), and bay area entrepreneur Ron Halog, of Community Resources for Independent Living (CRIL) presented "Camping at Home", or sheltering in place, as an alternative to evacuating and thereby displacing seniors and the disabled during unplanned emergency events. As you can imagine, for groups with special needs moving AFN groups to shelters can be more destabilizing than supportive. Approximately 775 people attended the fair.
- On 9/29/17 from 9 a.m. to 12 noon, Lars will do Incident Command System Training (ICS) for community responders at Alameda County Public Health Dept. on San Leandro Blvd. The training will be a stripped-down version of ICS that is relevant for non-profit or community based organizations. The training shows how ICS can be used as a project management tool.

##### **John Daley, EBMUD stated:**

- On 9/26/17 in Menlo Park there will be a Telecom/ICT Workshop that will deal with the after-effects to hospitals and infrastructure following a sizable earthquake.

#### **ADJOURNMENT**

The meeting was adjourned at 1:00 p.m., September 14, 2017.

**MARK YOUR CALENDARS: NOTICE – The next OESDC Board Meeting is scheduled for December 14, 2017 at 1605 Martin Luther King Jr. Way.**

**Minutes summarized by Denise Kittell-Nwuke, EMSD at 238-3523 or [dkittell-nwuke@oaklandnet.com](mailto:dkittell-nwuke@oaklandnet.com). Contact her directly if you wish to add-to or correct any comments made during the meeting.**