



City of
OAKLAND
California

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FOR IMMEDIATE RELEASE

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City of Oakland Implements On-Vehicle Noticing as Latest Enhancement to Improve Parking Experience

Oakland, CA – Since Thursday, July 10, the City of Oakland has been providing courtesy notices to vehicles with one or more unpaid parking tickets when the registered owner of the vehicle could not be contacted by mail. The intention of the On-Vehicle Noticing (OVN) program is to remind the vehicle's owner of outstanding parking tickets in hopes that he or she will pay the tickets to avoid penalties and fees, or towing/immobilization (the "boot").

The courtesy notice informs the operator that the identified vehicle may be subject to a registration hold and/or immobilization through booting or towing due to outstanding tickets. The City of Oakland will only boot or tow vehicles with five (5) or more outstanding parking tickets.

The courtesy notices provide details on where to pay the outstanding citations online, by phone, or in person at the Parking Citation Assistance Center (PCAC). The PCAC, located at 250 Frank H. Ogawa Center, Suite 6300, is open Mondays, Tuesdays, Thursdays and Fridays from 9 a.m. to 4:30 p.m. and Wednesdays from 9:30 a.m. to 4:30 p.m. Recipients of a notice may also call (855) 282-6067 to make a payment over the phone. Additional information on the courtesy notices to help assist the owner include:

- Reference Citation Number
- Vehicle License Plate Number
- Notice Number
- Date
- Time of Notice

This program is the latest enhancement to improve the parking experience for motorists in Oakland. The City is nearing completion of conversion of the old meter heads to new Smart Parking Meters. The new meters accept payment by coin, credit card or pay-by-phone, making it easier for drivers to keep meters fed and avoid a parking ticket. If a new Smart Parking Meter needs repair, it automatically sends a wireless message to a repair technician, thereby speeding the return of the failed meter to service.

For additional information on parking in Oakland, please visit oaklandnet.com/parking.

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